

PUBLIC NOTICE

Temporary Closure of Non-Compliant Hospitality Establishments

The Rwanda Development Board (RDB) informs the public that, following inspections conducted pursuant to its mandate to oversee tourism and hospitality standards, the following establishments have been issued temporary closure notices due to serious non-compliance with applicable tourism and hospitality requirements:

- ① **Century Park Hotel and Residences** — Nyarutarama, City of Kigali
- ② **Dove Luxury Hotel** — Gicumbi District, Northern Province
- ③ **Highland Resort Ltd** — Rulindo District, Northern Province
- ④ **Nengo Eden Park Hotel** — Rubavu District, Western Province

The temporary closures are intended to allow the establishments to address identified deficiencies relating to licensing, hygiene, food safety, security, service quality, operational procedures, and other applicable standards.

The affected establishments are required to cease hospitality operations during the closure period and may only resume operations after submitting satisfactory evidence of corrective measures and undergoing verification by the competent authorities.

RDB reminds all hospitality establishments to comply fully with applicable tourism, hospitality, hygiene, safety, security, food safety, and service delivery standards. Compliance is essential to safeguarding guests, staff, and the wider public, while upholding the quality and credibility of the hospitality sector.

RDB will continue to monitor compliance and take appropriate regulatory action where necessary.