

PUBLIC NOTICE

Temporary Closure of the RDB Building and Relocation Arrangements

RDB informs the public, partners, and stakeholders that, effective May 5, 2026, the RDB Building will be temporarily closed to allow planned renovation and upgrade works.

During this period, RDB, its subsidiaries, and hosted institutions, will relocate to new premises. The locations of the new premises and related service arrangements will be communicated soon.

Until the new premises are ready, One Stop Centre services are available at the Ground Floor of the Ministry of Infrastructure (Kimihurura, KG 1 Roundabout, Kigali). Other services will continue through RDB's existing digital platforms.

Our customer care teams will continue to operate as usual and are readily available to guide and support you throughout this transition.

Contact Details:

- ✔ Call Centre (Local): 1415
- ✔ Call Centre (International): +250 727 775 170
- ✔ Operating Hours: 7:00 AM to 11:00 PM (Kigali Time, GMT+2)

Email:

- ✔ General Enquiries: info@rdb.rw
- ✔ Investment-related Queries: invest@rdb.rw

RDB thanks the public, partners, and stakeholders for their understanding and cooperation during this transition.

RDB MANAGEMENT