

# PUBLIC NOTICE

## Regulatory Compliance for all Hospitality and Entertainment Businesses

Rwanda Development Board (RDB) in collaboration with the City of Kigali, the Rwanda National Police, and key stakeholders in the hospitality sector, convened a meeting today to address operational concerns affecting public safety, regulatory compliance, and community well-being.

Following deliberation and in accordance with:

- ① Law No 12ter/2014 of 19/05/2014 regulating the Tourism Industry in Rwanda.
- ② Cabinet Resolutions of 1st August 2023 on night-time entertainment and noise pollution.

All hospitality and entertainment businesses are reminded and required to adhere to the following regulatory measures, effective immediately:

### **I. OPERATING HOURS**

- Bars, restaurants, nightclubs, and liquor stores must cease the sale and service of alcohol, ensure that all patrons have exited the premises, and secure all entrances and exits no later than the times specified below. No persons other than authorized staff may remain on the premises after closing hours.
  - **1:00 a.m. from Monday to Friday**
  - **2:00 a.m. on Saturday and Sunday**
- Opening hours begin from 5:00 a.m.
- Hotel services may remain operational 24/7 for in-house guests only.
- Requests for after-hours operations (e.g., for special events or concerts) must be submitted in advance to RDB by email at [regulation.division@rdb.rw](mailto:regulation.division@rdb.rw) for consideration.

### **II. OCCUPATIONAL CAPACITY**

- All establishments must strictly adhere to their authorized occupational capacity limits to ensure safety and comfort for patrons and staff.

### **III. NOISE POLLUTION**

- Sound levels must be controlled within acceptable decibel limits as set by national guidelines.

### **IV. ALCOHOL CONSUMPTION**

- It is illegal to serve alcohol to individuals under the age of 18.
- Vendors are responsible for verifying age, e.g., by requesting a National ID or valid identification.
- Visibly intoxicated individuals must not be served additional alcohol.

Failure to comply with any of the above measures will result in fines, temporary closure of the business, suspension of the operating license, permanent closure, and other legal penalties in accordance with applicable laws and regulations.

This notice serves as a formal reminder of our collective duty to maintain public order, promote responsible hospitality practices, and ensure the safety and comfort of all Rwandans and visitors.

We count on your cooperation.

**Issued on: 27 June 2025**

**By: Rwanda Development Board (RDB)**