

Kigali, 30/07/2019
Ref: RDB/CTO/04/1809/2019

**To: All Licensed tour companies and tour Guides
Rwanda**

Subject: Regulating Tourist Vehicles

Reference is made to the law No 12 ter/2014 of 19/05/2014 regulating the Tourism Industry in Rwanda especially in its articles 3,4,5,10,11 and 33 and to the ministerial order no25 of 14/09/2016 determining requirements and fees for a tourism entity to be granted operating license.

The law and the ministerial order give RDB the mandate to regulate tour companies, tour guides and tourists vehicles. However, it has been found that, some tour companies/ tour guides engage in public passenger transport services activities rather than the intended tourists transport services.

RDB wishes to remind and clarify on the following requirements for any touristic transport vehicle.

1. Tourist Vehicles must be road-worthy four wheel drive
2. Tourists vehicles must either (a) be registered in the name of a tour company (a tourism operating license issued by RDB should be provided in this case) or (b) should be driven by a licensed tour guide (a tourism operating license issued by RDB under his/her name should be produced)
3. The tourist vehicles may not engage in normal public passenger transport services, unless complying with other relevant regulations by competent authorities.
4. Appropriate corrective measures may be taken by any competent authority or law enforcement agency for entities or individuals not complying with this guideline.

Thanking you for your consideration.

Sincerely,

Belise KARIZA
Chief Tourism Officer



Cc:

- **Director General, Rwanda Utility Regulatory Authority (RURA).**
- **Inspector General of Police, Rwanda National Police (RNP).**
- **Chairperson, Tourism Chamber.**