

Kigali, 11th April 2019 Ref: RDB/CEO/165/4/2019

TO: ALL LICENSED HOTELS AND OTHER ACCOMMODATION ESTBALISHMENTS RWANDA

Re: Request to use Licensed Taxi Cabs

Reference made to the letter dated 27th February 2019 addressed to Rwanda Development Board (RDB) by Rwanda Utilities Regulatory Authority (RURA) regarding unlicensed taxi cabs operating at hotels;

Reference is also made to the Law N°12 ter/2014 of 19/05/2014 regulating the Tourism Industry in Rwanda by which Rwanda Development Board is mandated to implement; Further reference is made to Passengers Road Transport Regulations N°007/TRANS/RT/RURA/2015 of 01/06/2015.

This serves to inform all licensed hotels and other accommodation establishments that they must use or allow only licensed taxi cabs equipped with intelligent connected fare meters to avoid some possible malpractices such as extra charges that are mostly made by unlicensed taxi cabs.

Sincerely,

Clare AKAMANZI

Chief Executive Officer

CC:

- Chairperson, Rwanda Hospitality Association (RHA)
- Director General, Rwanda Utilities Regulatory Authority (RURA)
- Rwanda National Police