



Updated Covid-19 Guidelines for Tourism and Hospitality

Following the recent increase in COVID-19 cases, the Government of Rwanda has established new health and safety measures to mitigate the pandemic. The following specific guidelines have been developed to ensure a safe and conducive environment in frequently visited hotels and restaurants as well as tourism within provinces. These guidelines will be effective from Friday 25th June 2021 for the establishments added to the new list of the designated hotels/restaurants:

1. ALL staff in selected hotels and restaurants and ALL clients visiting these establishments will need to present a negative COVID-19 test (PCR or Antigen rapid test);
2. Tests must be taken within 7 days for visiting clients and 14 days for staff;
3. Testing can be done at designated testing sites/private clinics (ref https://www.rbc.gov.rw/fileadmin/user_upload/announcement/Private%20hospitals%20AG%20RDT%20COVID19.pdf). Tests will be conducted at own cost;
4. Accredited private clinics with partner hotels may arrange on-site testing. An appropriate room shall be availed at the hotel for testing;
5. Only trained medical personnel from accredited clinics will be allowed to conduct the tests and results must be uploaded into the national health management information system; Once results are captured in the system, an SMS code must be availed so results can be accessed on the RBC portal at <https://his.hmis.moh.gov.rw/results/>;
6. All clients must present their results at the hotel/ restaurant entrance to designated staff who must scan the QR code on the client's certificate and access the RBC app to confirm authenticity. Clients may also be requested to present their IDs for verification of test results;
7. All residents in hotels are still required to submit a negative result before checking in the hotel. This notice applies to walk-in clients in hotels/restaurants who will also be required to provide a negative test result;
8. Concerned hotels and restaurants will report status on staff testing to RDB and RBC through tourism.regulations@rdb.rw and info@rbc.gov.rw every two weeks;

9. Hotels and restaurants are required to give notice of the exact number of people that can be hosted in various outlets and meeting rooms equivalent to 30% occupancy;
10. Clients who do not present a valid test result will be denied access to the hotel or restaurant;
11. The list of the concerned hotels and restaurants is attached to these guidelines in an Annex. This list may be updated by RDB as necessary;
12. Outdoor dining is encouraged where feasible as it presents less risk for the spread of the COVID-19 pandemic. However, restaurants should still comply with COVID-19 preventive measures;
13. All other restaurants and hotels not listed in the annex will be subject to randomised sample testing undertaken by RBC for both their clients and staff;
14. Tourism activity will continue with strict adherence to COVID-19 measures. All travelers, including drivers, traveling to tourism entities between Kigali and other provinces as well as districts are required to fill and submit movement requests at [http://visitrwanda.com/domestic-tourists-facilitation-form/...](http://visitrwanda.com/domestic-tourists-facilitation-form/) together with copies of negative COVID-19 test results to visitrwanda@rdb.rw at least 24 hours prior to the trip;

MINALOC, RDB, RBC and RNP will jointly ensure enforcement of these new measures. We would like to encourage the public to get weekly tests to be able to dine anywhere for the week while also adhering to the health and safety guidelines put in place to curb the spread of Covid-19.

Done at Kigali, 23rd June 2021.

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Minister/MoH

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